

MPC opens in San Diego

By LT A.C. Tuazon
Defense Distribution Depot San Diego

Defense Distribution Center San Diego and the Fleet and Industrial Supply Center San Diego opened a Material Processing Center at Naval Station San Diego on June 12.

The MPC will perform debulking and sorting of material before it is moved to the ship, saving ships' crews additional time and effort by not having to perform these functions on board. The deliveries will be tailored to meet the customer's requirements.

The MPC will substantially improve Navy logistics response time and improve pipeline asset visibility by giving ships the ability to determine the status of shipments.

For incoming and outgoing material, there will be improved cross-decking functions to consolidate

incoming shipments, enhanced sorting, manifesting and material delivery to customers. Material received will be readily traceable throughout the process from receipt to ultimate delivery aboard ship.

MPC San Diego is fully operational serving 40 of the finest naval warships. DDDC continues to work with FISC San Diego to refine MPC operations as needed to ensure both homeported and transient ships receive the optimum levels of support.

Army Brigadier General James Pillsbury, Commander, Defense Distribution Center has also implemented MPCs at Defense Logistics Agency distribution centers in Norfolk, Va.; Puget Sound, Wash.; Pearl Harbor, Hawaii; and Yokosuka, Japan. Jacksonville, Fla., will be added this summer.

Contact your Logistics Support Representative for more information or call 1-877-41TOUCH.

BG Pillsbury, Commander, DDC, CAPT Dussault, Commander, DDDC, CAPT Berube, commanding officer, FISC San Diego, Richard Strohecker, MPC material handler, DDDC and LSR Rosa Downing, FISC SD at the DDDC MPC ribbon cutting.



One Touch Support now available

One Touch Support, a Web site for research and procurement of government and commercial parts and material, is now available on the World Wide Web at www.onetouch.navy.mil.

One Touch Support gives fleet Sailors, industrial activities and other support providers the capability to perform integrated technical screening, stock checks, requisition input, requisition status checks and shipment tracking from over 20 government and commercial data sources.

The Web site also includes a streamlined registration process with e-mail notification of approval, single sign on for all one-touch applications, the ability to personalize the site, text only or full graphics views, mouse-over supply code definitions, site and registration tours, on-screen help and much more.

For more information on One Touch Support, contact Tim Pentaleri, FISC San Diego, at (619) 532-4336 or DSN 522-4336. You may also contact Ms. Bonnie Brown at DSN 430-4166, (717) 605-4166, or by e-mail at: onetouch_navsuphq@navsup.navy.mil.

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Captain's Call

The Fleet and Industrial Supply Center San Diego is very excited to have the quarterly FLASH customer service bulletin back in publication. Our goal is to provide you, our Fleet customer, with timely and useful logistics information. I believe this first edition hits the mark.

In particular I recommend that you read the article on One Touch Support. You are missing a valuable logistics tool if you are not using this system to the fullest. With the recent fielding of One Touch 3.2, you now have a more capable and integrated system available to you.

I also encourage you to provide feedback to us through your Logistics Support Representative (LSR) or by e-mail directly to the LSC or FISC Public Affairs staff. Contact names and numbers are listed on the back page of the FLASH.

Publication of the FLASH is another means of communicating important information. I think it is an excellent complement to our FISC Web site <www.sd.fisc.navy.mil> and the daily contact our LSRs provide to afloat units when in port.

Again, I am anxious to receive your feedback on the FLASH.

R. E. Berube



The FLASH

The Flash is an authorized publication published bimonthly for the employees of the Fleet and Industrial Supply Center, San Diego and its sites.

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The Flash's editorial content is prepared and edited by the Public Affairs Office of the Fleet and Industrial Supply Center, San Diego. Its contents do not necessarily reflect the official views of the U.S. Government, the Department of Defense, or the U.S. Navy, nor does it imply endorsement thereof. The editorial office is located in Bldg. 1, Fleet and Industrial Supply Center, 937 North Harbor Drive, San Diego, CA 92132. Telephone: (619) 532-3432. To submit articles, email: susan_a_civitillo@sd.fisc.navy.mil. Visit our web site at www.sd.fisc.navy.mil.

Davis reports aboard as executive officer

Captain Harry W. Davis, FISC San Diego's new executive officer, reported aboard on July 1.

A native of Salem, N.J., Davis graduated from Eastern Kentucky University with a bachelor's of business administration degree in Operations Management. He earned a master's degree in Business Administration from Old Dominion University.

The Captain was commissioned an Ensign in the Supply Corps in 1981. His sea tours include serving as disbursing and sales officer in USS *Texas* (CGN 39); and supply officer on board USS *Caron* (DD 970) and USS *Belleau Wood* (LHA 3).

His shore assignments were as aide de camp to Commander, Defense Supply Center (formerly Defense Personnel Support Center), Philadelphia, Pa., followed by a tour as an item manager / buyer in the Subsistence Directorate, DSCP. He served as director, Servmart Operations and customer service

officer at the Fleet and Industrial Supply Center (formerly Naval Supply Center), Norfolk, Va.; as special assistant to the Vice Commander, Navy Exchange Service Command; and as assistant director, Operations and Maintenance Budget Division, Naval Air Systems Command.

He was assigned to the Office of the Under Secretary of Defense, Comptroller as deputy project manager, Defense Travel System; to the Program Executive Office (Tactical Aircraft) as business financial manager, F/A-18 Program; and to Marine Corps Air Station Miramar as supply officer and director of logistics.

His personal awards include qualification as Surface Warfare Officer, Surface Warfare Supply Corps Officer, Naval Aviation Supply Officer, Defense Meritorious Service Medal, Joint Service Commendation Medal, Meritorious Service Medal (three awards), Navy Commendation Medal (three awards), and the Navy Achievement Medal.

Avoid the crowds – use SMARTWebMove to arrange your household goods move online

The summer season for moving household goods is at its peak at the Fleet and Industrial Supply Center San Diego.

A good way to get the move dates you want while avoiding the crowds at the FISC San Diego Personal Property Office (PPO) is to use the Navy's Internet-based move application and entitlement counseling program, SMARTWebMove at www.smartwebmove.navy.mil.

SMARTWebMove is available 24 hours a day, 7 days a week from home, work, on board ship or anywhere you have Internet access. The program provides active-duty Navy service members with customized entitlement counseling based on individual Permanent Change of Station (PCS) orders and government regulations. It allows preparation of move arrangements for



up to three shipments with a single application and direct delivery of the move application to the PPO. No travel or office visit is required.

You may also use the SMARTWebMove computer lab located in building 3376, Naval Station San Diego (32nd Street), next to the Family Housing Office. The computer lab is open Monday through Friday from 8 a.m. to 4 p.m.

Check with the PPO receptionist at 619-556-9711 or 9712 (DSN 526) for availability.

Navy service members and their families may use SMARTWebMove to arrange for routine household goods shipments within the Continental United States (CONUS) associated with PCS moves to shore, arduous sea and non-arduous sea duty stations; deployment orders; separation or retirement from active duty; or homeport changes to both arduous and non-arduous designated ships and afloat units.

SMARTWebMove is a 'One-Touch' service sponsored by the Naval Supply Systems Command.

Additional information on SMARTWebMove can be found on the home page of the FISC San Diego Web site at: www.sd.fisc.navy.mil.

LSC Shore Line

Choices, choices, choices! As you can see from this issue of the Flash, the Naval Supply Systems Command provides you an abundance of choices for your logistics needs.

In addition to the Logistics Support Center, you may also choose Navy Integrated Call Center, One Touch Support Web site, a host of telephone contact points, and a wide variety of other entry points.

Each of these choices has advantages and may be the "best" choice depending on the circumstances. The good news is One Touch Support, NICC and the LSC are working together to make sure your needs are met.

Your Logistics Support Representative can help you navigate through the options, identify other choices,

and show you some short cuts to help you get started. They will also be happy to take your logistics requirement and follow it through to completion. It's your choice and any option that ensures you're ready for sea is a good one.

One choice that works very well is to integrate your LSR into the supply team. Although you may not see your LSR at morning quarters, their daily visits provide an opportunity to pass along information / tasks from the PB for T, Officers' Call and the ship's POD.

With the information your supply team shares, your LSR can bring to bear a wealth of experience and daily contacts on the waterfront. This combination is a significant resource at your disposal. Your LSR can help you anticipate future

requirements and take on some of your tasks. This could then allow you the time to plan and schedule evolutions so they fit the plan.

Based on feedback received to date in the form of Bravo Zulu's and other communications, LSRs have proven their value across a wide range of tasks, platforms and levels of the organization. Not unlike some of the best galleys, however, we know we are only as good as the most recent "meal." "Feed" us those tasks that allow us to serve you best.

The LSC has access to a lot of resources, feel free to stop in for a tour or, better yet, give us a "one minute update" next time you see the Logistics Support Officer, Deputy Director or Customer Services Officer making the rounds.

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Using conveyors specially modified for pierside use, a contractor subsistence working party loads provisions on board a U.S. Navy ship docked at Naval Station San Diego. The conveyors, in conjunction with the contractor on-load program, has reduced workload on ships and improved Sailors' quality of life. Photo by Paul Stuhler

Conveyors available for loading on board ship

The Fleet and Industrial Supply Center San Diego has two new pier conveyors, purchased by the Naval Supply Systems Command, to assist ships docked at Naval stations San Diego and Point Loma in loading provisions. Earlier this year, Commander, Naval Surface Force, U.S. Pacific Fleet financed the purchase of two conveyors. This new buy brings the total number of conveyors owned by FISC San Diego to four.

The specially modified conveyors, similar to the type used at airports to handle luggage, can on-load and off-load stores at a rate of approximately 1,000 boxes per hour. The modifications were developed by the manufacturer, Mulag, to extend the conveyors' reach and allow them to go over a ship's life lines. The new conveyors, which include cabs for improved operator comfort, offer a safe and convenient way to load stores and other material.

FISC San Diego schedules the conveyors for ship use in conjunction with Subsistence Prime Vendor (SPV) deliveries. FISC's SPV team arranges for ships to use the conveyors based on the provisions order size and on a first-come, first-served basis.

For more information on this program or to request a conveyor, contact SKC Swartzlander at (619) 556-0420.

LSC Shore Line *continued from page 3...*

The LSC also holds regular quarterly Customer Service meetings to update you on current developments. You also get a chance to fire in some questions or to ask for updates on a particular topic. The meetings last a couple of hours and are a great opportunity to get the latest information. The next meeting, to be held in September, will be advertised by message and through your LSR.

Let us work for you. Challenge your LSR and the LSC; let us know where we can do more and specifically any gaps you find in logistics support. Ready... Resourceful... Responsive! ...more than a motto, it's our reason for being.

Navy launches Web site to track shipments

The Naval Supply Systems Command, the Naval Inventory Control Point, and the Navy Supply Information Systems Activity launched an Internet Web-based Supply Discrepancy Report system for Stock in Transit tracking. It tracks Navy stock shipments in-transit between Navy and Defense Logistics Agency activities, commercial repair sites, repair facilities, and fleet carcass return points. This phase of SDR only includes SIT SDRs. Incoming/outgoing SDRs will be the next phase to be implemented in fiscal year 2002.

The SIT SDR system provides e-mail alerting to notify customers when proof of shipment or proof of receipt is required to resolve an in-transit transaction. The system will replace SITNET at the six Navy FISCs and co-located Defense Depots.

The SDR Web system may be used to input SDRs for all material issued from FISC San Diego (N00244). The SDR should be addressed to N00244.

The Web site URL address is www.sdr.navsup.navy.mil.

New recipes added to the NAVSUP Web site

New recipes have been added to the NAVSUP Web site - Nutty Rice and Cheese, Breakfast Pizza, Italian Breakfast Pizza, Chicken Parmesan, Sweet & Sour Chicken (diced chicken), Teriyaki Chicken Thighs, Chicken Rotini Salad (diced chicken), Baked Chicken (breast), Mexican Chicken (breast), Herbed Chicken (breast), Baked Chicken & Noodles (diced chicken).

The recipes are located at: <http://www.navsup.navy.mil/main/business/food/nutrition/newrecipes.html>.

ISO 9001:2000

FISC San Diego's NADEP site achieves certification

By Lt. Jim Dorff

FISC SD NADEP NI Project Officer

FISC San Diego's Naval Air Depot (NADEP) North Island site has achieved ISO 9001:2000 certification in Supply Chain Management. Being ISO certified establishes the NADEP NI site as a supply chain management organization on par with private industry.

ISO 9001 is a Quality Management System which applies to all types and sizes of corporations or companies. Corporations worldwide seek to attain ISO 9001 certification in order to document processes, establish procedures, and adopt a management system that focuses on quality and process improvement. The importance of being certified is critical in many industries where quality is the number one factor leading to the success of a corporation.

FISC San Diego's NADEP NI site decided to implement the ISO 9001 system for supply chain management services in order to benchmark their processes with private industry and provide increased customer support.

"Becoming ISO 9001 certified has been invaluable to FISC and NADEP because it allowed us to revisit the way we do business and improve processes," said Lt. Cmdr. Dave Howell, NADEP site financial manager.

To become ISO 9001 certified the NADEP NI site had to comply with an internationally accepted standard. The certification process allowed the FISC site to tailor its business processes to what makes the most business sense for the organization.

Another benefit of the ISO process is the focus on continuous

improvement of business practices and procedures. Twenty people at the NADEP site have been trained as ISO 9001 internal auditors and all FISC's NADEP NI site employees have been trained in ISO 9001.

The auditor's job is to make scheduled visits to different areas of the organization and ensure they are complying with our own system of procedures. If a discrepancy is found, it can be written up as a corrective action. Corrective actions are not punitive but a necessary tool for management to decide what course of action must be taken to fix the discrepancy.

"If a discrepancy exists, any person at any level within the organization may write a corrective action, which will be addressed with management," explained NADEP NI site director, Cmdr. Randy Grau. "This allows for communication to occur up and down the chain of command. The end result is a more efficiently run organization."

An outside auditing body will continue to audit the FISC San Diego NADEP NI site Quality Management System every six months to ensure compliance.

The NADEP NI site was originally certified under ISO 9002:1994 in October 2001 under the leadership of Cmdr. Steve Haveranek, former NADEP NI site director. ISO 9001:2000 is the most current standard.

Instructions for submission of requisitions for FY03 are on the FISC San Diego Web site: www.sd.fisc.navy.mil.

Click on the green "Supply Chain Services" tab and scroll down to "Special Interest Items." It is the very first article, "FY02/03 Requisition Submission Dates."

MTMC directs POV shippers to online manual

Service members trying to ship a privately owned vehicle should follow the online version of the pamphlet, "Shipping Your POV" at www.mtmc.army.mil/CONTENT/599/Povpam.pdf, or download it at www.mtmc.army.mil/frontDoor/0,1383,OID=4-26-,00.html.

Charlie Helfrich of the Military Traffic Management Command says that some members are still using copies of the 1994 printed edition of the pamphlet, which is obsolete.

The 1994 pamphlet says service members can't ship a foreign-made vehicle, but now they can.

Vehicles may not contain more than a quarter of a tank of fuel for acceptance. If they exceed that, the shipper must go to a gas station to have the fuel drained.

Spouses must have a power of attorney to turn in a vehicle for shipment.

Members need a copy of the title, or must present a letter from the lien holder or lessor giving permission to export the vehicle.

The maximum allowable size is a vehicle that doesn't exceed a volume of 20 measurement tons — 800 cubic feet. A typical compact car is nine measurement tons and a full-sized car, 15.

We want to hear from you!

Let us know what you would like to see in future issues of the FLASH.

Email your suggestions/story ideas to:
susan_a_civittillo@sd.fisc.navy.mil



FISC San Diego Reservists available to ships' supply departments

The Fleet and Industrial Supply Center San Diego's seven Naval Reserve units are available to support the Supply departments of in port ships in San Diego.

Naval Reservists provide a surge capability under mobilization conditions to assist FISC San Diego in meeting the increased demands of fleet, shore and industrial commands for logistics, business and support services.

During other than mobilization conditions, Reservists focus on providing contributory support while training for mobilization. Contributory support may include assignment to FISC San Diego departments in order to perform special projects or to backfill personnel on leave.

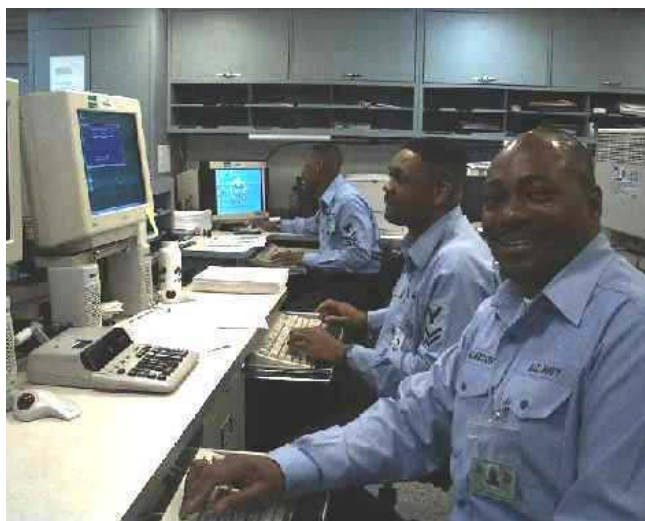
A primary focus for Reservists' contributory efforts is the direct support of our customers and partners, particularly support to fleet units at the waterfront, coordinated through the LSC. Logistics support representatives (LSRs) at the LSC provide the customer relationship

management function such as ship husbanding agents might perform in ports abroad, but with the full array of services available from FISC San Diego and affiliated enterprises.

Among the many services that the LSRs can coordinate is the availability of Reservists in supply ratings to work on board during Annual Training (2 weeks) or Inactive Duty Training (drills) to perform such tasks as inventory assistance, receipt processing, preparing material for offload, disbursing assistance, and mess management assistance.

Effective use of Reserve forces to support the ships' Supply departments in port results is a mutual advantage — the crews can get caught up on their workload while maintaining duty sections at inport manning levels, and Reservists can get valuable hands-on experience.

Ship supply officers who want to learn more about utilizing FISC San Diego's Reserve Program should contact their LSR, or Mary Schuster, Reserve coordinator at (619) 532-2800 or DSN 522-2800.



DK2 Patrick Williamson and DK2 Philip DeBerry from FISC San Diego 119 work aboard USS Nimitz (CVN 68) with crewmember Disbursing Clerk 1st Class Henry Miller entering and updating Nimitz pay records.

Navy Lodge: convenient place to stay when PCSing

By Allison Rothschild
Navy Exchange Public Affairs

PCSing? When a PSC move requires you to arrive at your destination before your housing is available or before the moving truck arrives, the Navy Lodge is the place to stay. Not only will you find the comforts of home, you'll also save a significant amount of money compared to civilian hotels — 40 percent on average — without missing out on any amenities.

Navy Lodge rooms are oversized for your convenience, have free local phone calls, free 800 number phone calls, free daily newspaper, free coffee and much more. Each room is air-conditioned, has cable TV with HBO, a video cassette player and a kitchenette complete with microwave and utensils. You'll also find vending machines, video rental service and guest laundry facilities as well as handicapped accessible and nonsmoking rooms at every facility.

To receive a Navy Lodge directory or to make a reservation, call 1-800-NAVY-INN, 24 hours a day, 7 days a week. Once you make a reservation, you cannot be bumped from your room. Reservation and room assignments are accepted on an as-received basis without regard to rank, rate or time of reservation.

Check out the web site at www.navy-lodge.com and make a reservation today. It gives a listing of each Navy Lodge location complete with directions, phone numbers, and other helpful information.

FISC San Diego Key Contact List

Commercial (619) unless otherwise noted.

Numbers starting with 532, use DSN 522

Numbers starting with 556, use DSN 526

Broadway HQs

Commanding Officer	532-2203
Executive Officer	532-2202
Technical Director	532-1689
Command Master Chief	556-0412
Public Affairs Director	532-1442
FLASH Editor	532-3432

Reserve Coordinator

Reserve Coordinator	532-4283
Assistant Reserve Coordinator	532-2800

Supply Chain Management

Director	532-2024
Deputy Director	532-4225
Customer Services Officer	532-1932
Deputy Customer Service Officer	532-2103
Navy Integrated Call Center	532-1601

Logistics Support Center

Director	556-0401
Deputy Director	556-0402
Customer Service Officer	556-6004
Fleet Liason	556-0420

Supply Ops Division

532-4723

Regional Contracts

Director	532-3435
Deputy Director	532-3435

HAZMAT

Director	556-6208
Deputy Director	556-6209

FREIGHT Transportation

532-2059

ATAC HUB

545-8376 DSN 735

NAS North Island

Director	545-3247 DSN 735
Customer Service	545-4468 DSN 735

NADEP Site

Director	545-4142 DSN 735
Deputy Director	545-4157 DSN 735

FISC Det Seal Beach

Director	(562) 626-7514
Customer Service	(562) 626-7607
Personal Prop Outbound	(562) 626-6158
Personal Prop Inbound	(562) 626-6159/60

NAVSTA San Diego Site

Director	556-0401
Customer Services Officer	556-6004
Assistant Cust Serv Officer	556-5044
Logistics Supp/Operations	556-0412

SIMA San Diego

Supply Officer	556-2139
Assistant Supply Officer	556-2141
Master Chief	556-2140
Senior Chief	556-1904
Customer Service	556-2161/6442
Inventory	556-1913
Quality Assurance Division	556-1913

Point Loma Site

Director	553-1312
Fuel Director	553-1314
Deputy Fuel Director	553-1317
Customer Service	553-1313

Personal Property

Customer Service	556-MOVE (6683)
Client Service Team A (Last names A-L)	556-9974
Client Service Team B (Last names M-Z)	556-9714
Seal Beach Site	(562) 626-7032

Miscellaneous

Consolidated Mail	556-7479
Fraud/Waste/Abuse Hotline	532-1408

Continued on back page...



FISC San Diego Key Contact List

Logistics Support Representatives

Commercial: (619) DSN: 526

Email: lsc_fiscsd@sd.fisc.navy.mil

<u>USS SHIP</u>	<u>PHONE</u>	<u>CELL</u>	<u>USS SHIP</u>	<u>PHONE</u>	<u>CELL</u>
Anchorage (LSD 36)	556-0381	572-7143	John C. Stennis (CVN 74)	767-7584	778-4913
Antietam (CG 54)	556-0170	778-5138	John Paul Jones (DDG 53)	556-0381	572-7143
Belleau Wood (LHA 3)	556-0354	778-4914	John Young (DD 973)	556-2558	572-2968
Benfold (DDG 65)	556-0416	778-4712	Kinkaid (DD 965)	556-0183	778-6475
Bonhomme Richard (LHD 6)	556-2558	572-2968	Lake Champlain (CG 57)	556-0435	778-4710
Boxer (LHD 4)	556-0340	778-5140	Lassen (DDG 82)	556-0358	778-4755
Bremerton (SSN 698)	553-9041	778-5296	McClusky (FFG 41)	556-0170	778-5138
Bunker Hill (CG 52)	556-0183	778-6475	McCampbell (DDG 85)	556-2431	778-5479
Cleveland (LPD 7)	556-2431	778-5479	USNS Mercy (T-AH 19)	556-0174	778-5808
Comstock (LSD 45)	556-0174	778-5808	Milius (DDG 69)	556-0359	778-3661
Constellation (CV 64)	767-7583	778-5409	Mobile Bay (CG 53)	556-0183	778-6475
Coronado (AGF 11)	553-9041	778-5296	Mount Vernon (LSD 39)	556-0435	778-4710
Curts (FFG 38)	556-0358	778-4755	Nimitz (CVN 68)	767-7582	778-5470
Decatur (DDG 73)	556-0172	572-2971	Ogden (LPD 5)	556-0378	778-4711
Denver (LPD 9)	556-0170	778-5138	Oldendorf (DD 972)	556-0340	778-5140
Dubuque (LPD 8)	556-0435	778-4710	Pearl Harbor (LSD 52)	556-0416	778-4712
Duluth (LPD 6)	556-0354	778-4914	Peleliu (LHA 5)	556-2431	778-5479
Elliott (DD 967)	556-0353	778-3659	Portsmouth (SSN 707)	553-9041	778-5296
Fitzgerald (DDG 62)	556-0416	778-4712	Princeton (CG 59)	556-0340	778-5140
George Philip (FFG 12)	556-0172	572-2971	Rentz (FFG 46)	556-0405	778-5275
Harpers Ferry (LSD 49)	556-0359	778-3661	Rushmore (LSD 47)	556-0405	778-5275
Helena (SSN 725)	553-9041	778-5296	Salt Lake City (SSN 716)	553-9034	572-2839
Higgins (DDG 76)	556-0378	778-4711	Shiloh (CG 67)	556-0359	778-3661
Houston (SSN 713)	553-9034	572-2839	Sides (FFG 14)	556-0354	778-4914
Howard (DDG 83)	556-0174	778-5808	Stetham (DDG 63)	556-0353	778-3659
Jarrett (FFG 33)	556-2558	572-2968	Tarawa (LHA 1)	556-0358	778-4755
Jefferson City (SSN 759)	556-9034	572-2839	Thach (FFG 43)	556-0353	778-3659
*All Visiting Ships	556-0420	778-8182	Valley Forge (CG 50)	556-0354	778-4914

Logistics Support Center

Customer Service Hours

Monday thru Friday - 0600-2000

**After hours call 1-877-41TOUCH or
1-877-418-6824 for service twenty four
hours a day, seven days a week.**

Navy Integrated Call Center

Commercial: 1-877-418-6824

Worldwide DSN: 510-428-6824

Email: fisc.sd_cic@sd.fisc.navy.mil

Operating 24 hours

SALTS: bzz@salts.icpphil.navy.mil

